



News & Updates

Customer Spotlight: Prairie Lakes AEA

Prairie Lakes AEA recently implemented ICN's Managed Voice Service (MVS). Read how Mike Schmidt describes the inter-office connectivity, and the mobility the new Voice service provides its employees.

"The primary benefits for our agency have been the inter-office connectivity, unified communications and mobility. Callers now see our offices as one entity and receptionists can answer incoming calls regardless of location."

[Prairie Lakes AEA Customer Spotlight](#)

Signup for ICN's Cybersecurity Roadshow

ICN's Cybersecurity Team will be traveling to locations to facilitate security discussions with our authorized users.

These **free** awareness security sessions will present best practices and trends geared towards ICN's authorized users.



Cedar Falls Roadshow

Sep 26, 2019 1 PM - 4 PM

Pocahontas Roadshow

Oct 10, 2019 1 PM - 4 PM

Council Bluffs Roadshow

Oct 29, 2019 1 PM - 4 PM

Ottumwa Roadshow

Oct 3, 2019 1 PM - 4 PM

Des Moines Roadshow

Oct 22, 2019 1 PM - 4 PM

Schools Benefit from ICN's Broadband

ICN is gearing up for orders that were recently placed by K-12 school districts for the 2019-2020 school year. The following are a few of the recent e-rate highlights.

- 19 schools increased subscription of Internet bandwidth from 200-300 Megabits per second to 1 Gbps.
- Two eligible schools increased bandwidth to 2 Gbps.
- ICN has a new bandwidth leader. A K-12 school subscribed to 6 Gbps Internet service.

[Read Blog Post](#)

Broadband Matters News

['Homework gap' shows millions of students lack home internet](#)

[In Jefferson, governor spotlights DMACC tech scholarships](#)

[Pew: Mobile Broadband Users Double Since 2013](#)

[Broadband connectivity enhances rural Iowa renaissance](#)

[Government Cyber Focus: Planning for 2020 Election Security](#)

[Responders test FirstNet in rescue exercise](#)

[Want Better Education in Rural America? Start with Broadband](#)

[It only takes three seconds...](#)

[Wi-Fi in the "White Space"](#)

[Digital gap between rural and non-rural America persists](#)

[Iowa Program Could Provide Access to Federal Broadband Funds](#)

[AT&T Invests Nearly \\$100 Million Over 3-Year Period to Boost Local Networks in IA](#)

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Helping Block Robocalls and Call Spoofing

In the last few weeks, ICN customers reported an increase in robocalls and Caller ID spoofing. Some of the calls appeared to be selling insurance, while other customers reported hearing silence (dead air).

This month, the ICN and CenturyLink enabled the *Spoofed Call Blocking* feature, which helps prevent these calls from being accepted.

[Read Robocalls and Call Spoofing Blog](#)

Read the latest ICN News.



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